



The European CSIRT Network

Code of Conduct

Preamble

Today's networked systems and communications are fundamental for the working of industry, economy, research, administration and government. Networks, systems as well as their applications are complex, disruptable and the target of intentional attacks is a growing threat. There is a need for co-operation between European Computer Security Incident Response Teams (CSIRTs) to

- Improve the security posture of the European Information Technology (IT) infrastructure
- Enable an appropriate and timely response by CSIRTs, to attacks upon the European IT infrastructure
- Raise the awareness by documenting the work of CSIRTs and providing statistical data about attacks and incidents

These are the aspired goals of the partners of the eCSIRT.net project in recognition of their responsibilities:

- CSIC/IRIS-CERT (E)
- DFN-CERT (D)
- GARR-CERT (I)
- Stelvio b.v. (NL)
- NASK/CERT-Polska (PL)
- PRESECURE Consulting GmbH (D)
- RENATER/Le CERT Renater (F)
- UKERNA/JANET-CERT (UK)
- UNI-C/DK-CERT (DK)

Vision

From now on the participants of the eCSIRT.net project will co-operate in the field of incident handling and build a new community. The take-up of techniques that are proposed within the project will enable the establishment of new best practices and serve the following goals:

1. to enable a standardised and unambiguous exchange of incident related information between the CSIRTs involved;
2. to enable the collection of standardised and unambiguous incident statistics serving CSIRTs involved and in a generalised fashion, the public;
3. to enable the collection of standardised and unambiguous incident related data. This will be followed by intelligent generation of warnings and emergency alerts serving the CSIRTs involved.

Guidelines

The co-operation is determined by the following guidelines:

- The co-operation is voluntary and can be terminated at any time.
- Co-operation within the project will not infringe on partners business.
- Information and intellectual property rights of all partners must be protected.
- The confidentiality of constituent data will be given highest priority.
- Services provided by the partners should steadily improve.
- Policies, procedures and workflows of all partners should be optimized by the exchange of knowledge and practice within the partner community.
- The partners will develop and enable means for an improved exchange of knowledge and practices and will provide training material.
- The work and co-operation of partners should set an example for other CSIRTs and should provide a model for similar initiatives around the world.

The eCSIRT.net initiative is open for participation by all European teams that have been shown to follow established best practices by joining the TI accreditation framework (<http://www.trusted-introducer.org>). Teams outside Europe are welcome to liaise with eCSIRT.net and participate in discussions to progress the goals described above, so they can be implemented internationally. This will also progress the methods and practices developed so they can be utilized and applied in other settings.

Amersfoort, 9 December 2002

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